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Personal Vehicle Report

Thanks for your interest in the Chevrolet Impala. Make sure you visit www.Autoweb.com often during your car shopping process to get the latest reviews, articles and rebate information on the cars you're interested in. When you're ready to buy, join the millions who have used Autoweb to get up-front pricing and delivery information from a local dealer and a friendly, no-hassle buying experience. Once you use our service, you'll never buy the old fashioned way again.

Inside This Report

- Price, Key Features and Description
- Similar Vehicles
- Available Trims and Standard Features
- Reliability and Satisfaction ratings
- Customer Comments

2004 Chevrolet Impala



Consumer Rating:	★★★★☆
Est. Market Price:	\$20,962 - \$27,775
Invoice Price Range:	\$19,888 - \$25,249
List Price Range:	\$21,735 - \$27,595

Key Features:

- ABS Brakes (available as a standard feature)
- Air Conditioning (available as a standard feature)
- CD Player (available as a standard feature)
- Gets 21 MPG in the city.
- Gets 32 MPG on the highway.
- Power Windows/Locks (available as a standard feature)
- Basic Manufacturer Warranty of 3 years 36,000 miles.

Vehicle Information:

The 2004 Chevrolet Impala is a 4-door, up to 6-passenger family sedan, or sports sedan, available in 3 trims, ranging from the Sedan to the SS. The 2004 Chevrolet Impala's competitors include the BMW 3 Series, the Mercedes-Benz C-Class, and the Toyota Camry. Upon introduction, the Sedan is equipped with a standard 3.4-liter, V6, 180-horsepower engine that achieves 21-mpg in the city and 32-mpg on the highway. The SS is equipped with a standard 3.8-liter, V6, 240-horsepower, supercharged engine that achieves 18-mpg in the city and 28-mpg on the highway. A 4-speed automatic transmission with overdrive is standard on both trims. The 2004 Chevrolet Impala is a carryover from 2003.

The Estimated Market Price is a national average of base model prices paid by consumers. Actual prices will vary by region, dealer, and options selected. Picture(s) for general illustration only. Actual vehicle(s) may vary depending upon level of features you choose. Photos Copyright 2003 Automotive Information Center The estimates shown above are based on information provided to Autoweb.com Inc. by independent sources. They are for U.S. vehicle configurations and are shown in U.S. dollars. Please keep in mind that prices can change without notice and there are many factors that affect vehicle pricing. **There are additional costs not shown here** which vary from state to state and even region-to-region. These include taxes, title, registration, and emission fees.

Specific vehicles may have dealer- or manufacturer-added options not shown here that also affect price. In addition, there may be regional marketing and advertising fees or other costs that are beyond a dealer's control. Your Autoweb.com Accredited Dealer will help you understand how a vehicle's price is calculated and would be happy to answer your questions on specific vehicle configurations.



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Similar Vehicles

The following chart contains other manufacturer's vehicles that are similar to the Impala.

Trim	List Price	Engine	MPG City	MPG hwy	ABS Brakes	Airbags
<u>Acura TSX</u> <u>5-speed AT w/ Navigation System</u>	\$28,490	2.4L 4Cyl. 200hp Gas	23	32	Std	Std
<u>Chrysler Sebring</u> <u>Sedan Limited</u>	\$22,185	2.7L 6Cyl. 200hp Gas	21	28		Std
<u>Honda Accord</u> <u>Sedan EX 5-spd MT w/ Leather and Nav System</u>	\$24,900	2.4L 4Cyl. 160hp Gas	26	34	Std	Std
<u>Honda Accord</u> <u>Sedan EX 5-spd MT</u>	\$21,700	2.4L 4Cyl. 160hp Gas	26	34	Std	Std
<u>Mercury Grand</u> <u>Marquis GS Convenience</u>	\$24,870	4.6L 8Cyl. 224hp Gas	17	25	Std	Std
<u>Nissan Maxima GXE</u>	\$24,899	3.5L 6Cyl. 255hp Gas	20	26	Std	Std
<u>Pontiac Grand</u> <u>Am GT Sedan</u>	\$22,280	3.4L 6Cyl. 175hp Gas	20	29	Std	Std
<u>Pontiac Grand Prix GT</u>	\$24,800	3.8L 6Cyl. 200hp Gas	20	30	Std	Std
<u>Pontiac Grand</u> <u>Prix SE Sedan</u>	\$21,760	3.1L 6Cyl. 175hp Gas	20	29		Std
<u>Volkswagen Passat</u> <u>GL Sedan</u>	\$21,780	1.8L 4Cyl. 170hp Turbo Gas	22	31	Std	Std



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Available Trims

Manufacturers often sell the same vehicle with varying levels of equipment. These are called "trim levels." The trim levels for the Impala are shown below.

Trim	List Price	Engine	MPG City	MPG hwy	ABS Brakes	Airbags
<u>Impala LS</u>	\$24,840	3.8L 6Cyl. 200hp Gas	20	30	Std	Std
<u>Impala Sedan</u>	\$21,735	3.4L 6Cyl. 180hp Gas	21	32		Std
<u>Impala SS</u>	\$27,595	3.8L 6Cyl. 240hp Supercharged	18	28	Std	Std

Major standard features available for the Impala:



Impala LS

Cruise Control, Tachometer, Air Conditioning, Rear Defroster, Power Seats, Bench Seating, Power Windows, Power Locks, Bucket Seating, Leather Seats, Sunroof,



Impala Sedan

Cruise Control, Air Conditioning, Rear Defroster, Power Windows, Bench Seating, Bucket Seating, Power Locks, Leather Seats, Power Seats, Sunroof,



Impala SS

Air Conditioning, Cruise Control, Tachometer, Power Windows, Rear Defroster, Leather Seats, Power Seats, Bench Seating, Power Locks, Bucket Seating, Sunroof,



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Reliability and Satisfaction Ratings

The Autoweb Reliability Ratings are collected from visitors and past customers of Autobyte Inc's websites (Autobyte.com, Autoweb.com and CarSmart.com) via online survey conducted by an independent third party. Reliability and Satisfaction Ratings are out of a possible 100 points.

Chevrolet Impala ■ **All Vehicles** ■

Overall Satisfaction With Vehicle



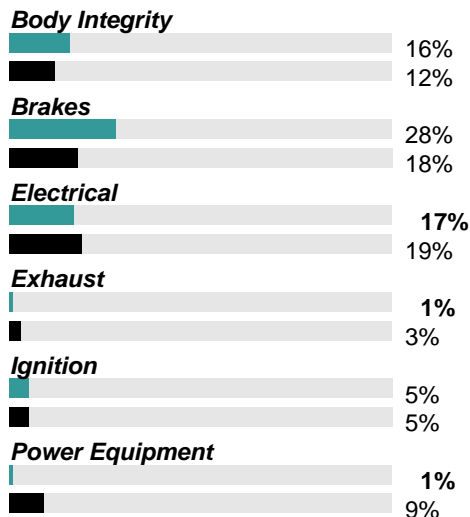
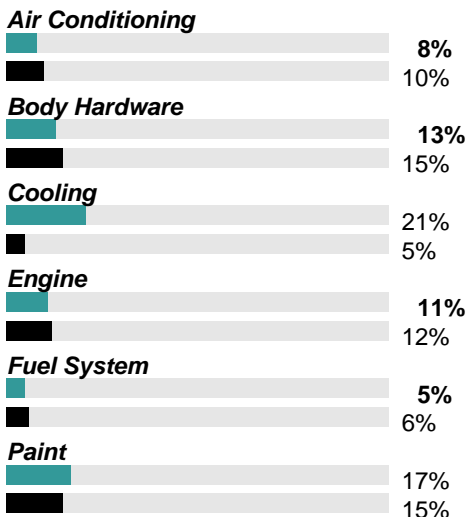
Vehicle Reliability



Other Vehicle Qualities



Percentage Of People Reporting Problems With:



Suspension



Other



Transmission





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Customer Comments

The following comments come directly from visitors to our websites.

Things they liked...

"The sound system installed at the factory is top-notch."

"Leather heated power seats"

...and things they didn't

"The dash panel need to be redesigned as the steering wheel can cause visibility problems."

"Noisy hitting puddles."

General comments

"Great car, with the sports package it has the feel of a performance car with the functionality of a great family car. Try a test drive it was great."

Hugh R. (Nashville , Tennessee - June, 2004)

"CHEVY is BACK ! This car although I have only just purchased seems great! I owned Chevy's in the past and had switched to a Honda back in the mid-90's cause of all the GM horror stories around back then. I just got out of a top of the line Accord EX and when comparing to the Impala LS with upgraded interior it's like night and day. The Chevy wins hands down as far as comfort, room, looks and purchase price. Time will tell about the old reliability factor, but there are certainly some positive things being said. All that with only a 2-3 mile per gallon fuel economy change. Now's the time to come back to American! The tide is definitely changing."

Millville , Massachusetts - April, 2004